

# The Financial Aid Process for 2021-2022

Presented by:

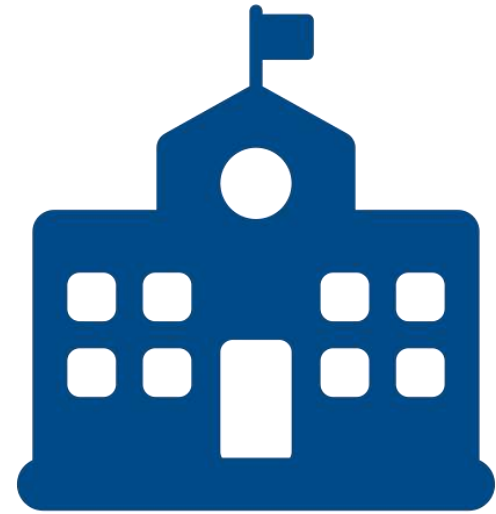
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Director, Student Financial Services

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# What is FAFSA® and Financial Aid?

- **Free Application for Federal Student Aid**- Standard F R E E form that collects information about the student and the parent. You do not pay to submit the FAFSA.
- **Financial Aid** - Funds provided to students to help pay for educational expenses.



# FAFSA

- Information used to calculate the **Expected Family Contribution (EFC)**
  - Measure of **2019** taxable and untaxable income and **current** assets of both student and parent
  - Also based on family size, number in college and other demographic info such as marital status
- Colleges use the **EFC** to determine financial aid eligibility
  - For the **2021-2022** academic year, the FAFSA may be completed beginning  
**October 1, 2020**
- **Re-apply** every year
- The earlier you file, the earlier you may receive your aid offer and the more aid you may be offered
- Most colleges set **FAFSA filing priority dates**
- Admissions process vs. Financial Aid process



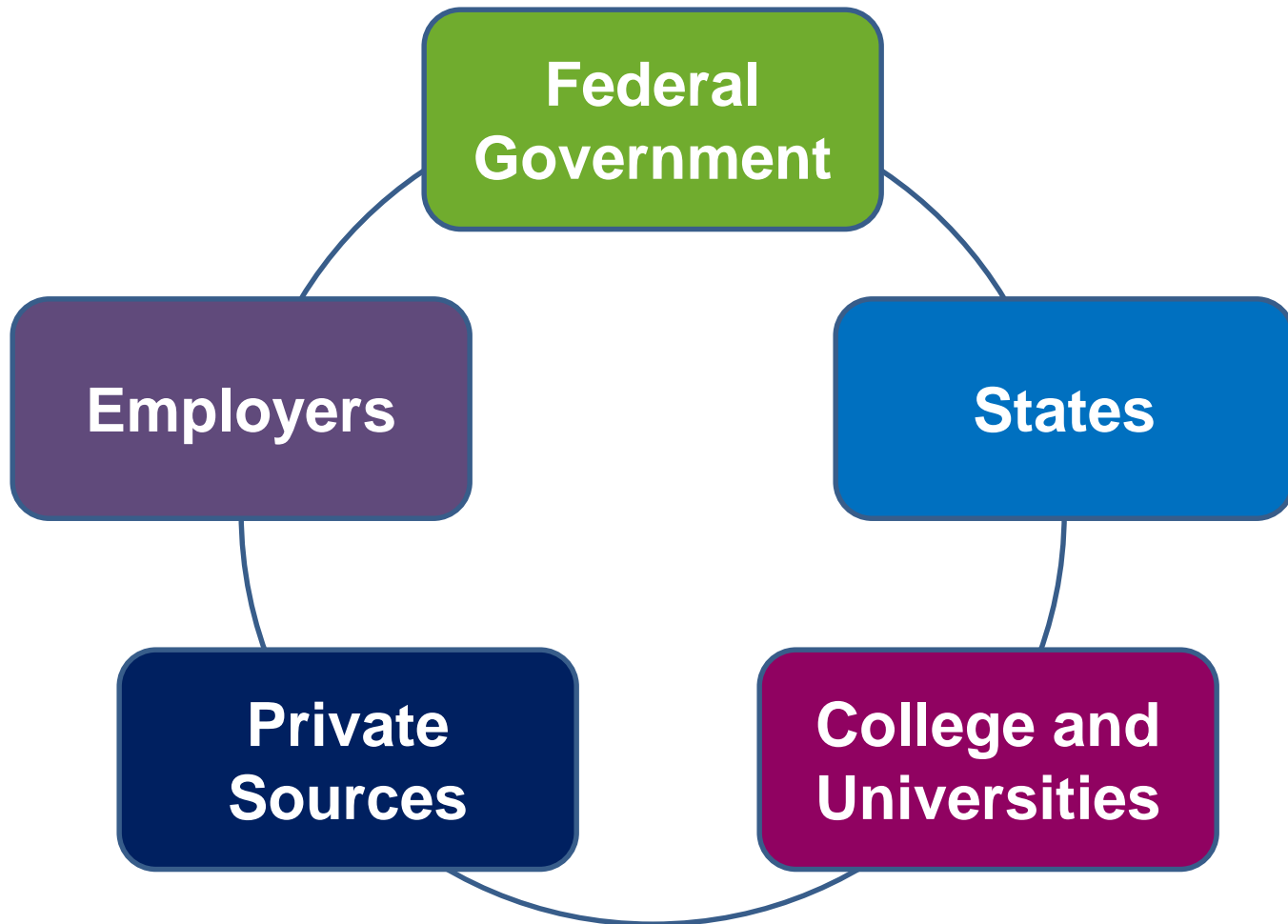
# What is the Expected Family Contribution (EFC)?

Measurement of student's and parent's ability to pay postsecondary educational expenses

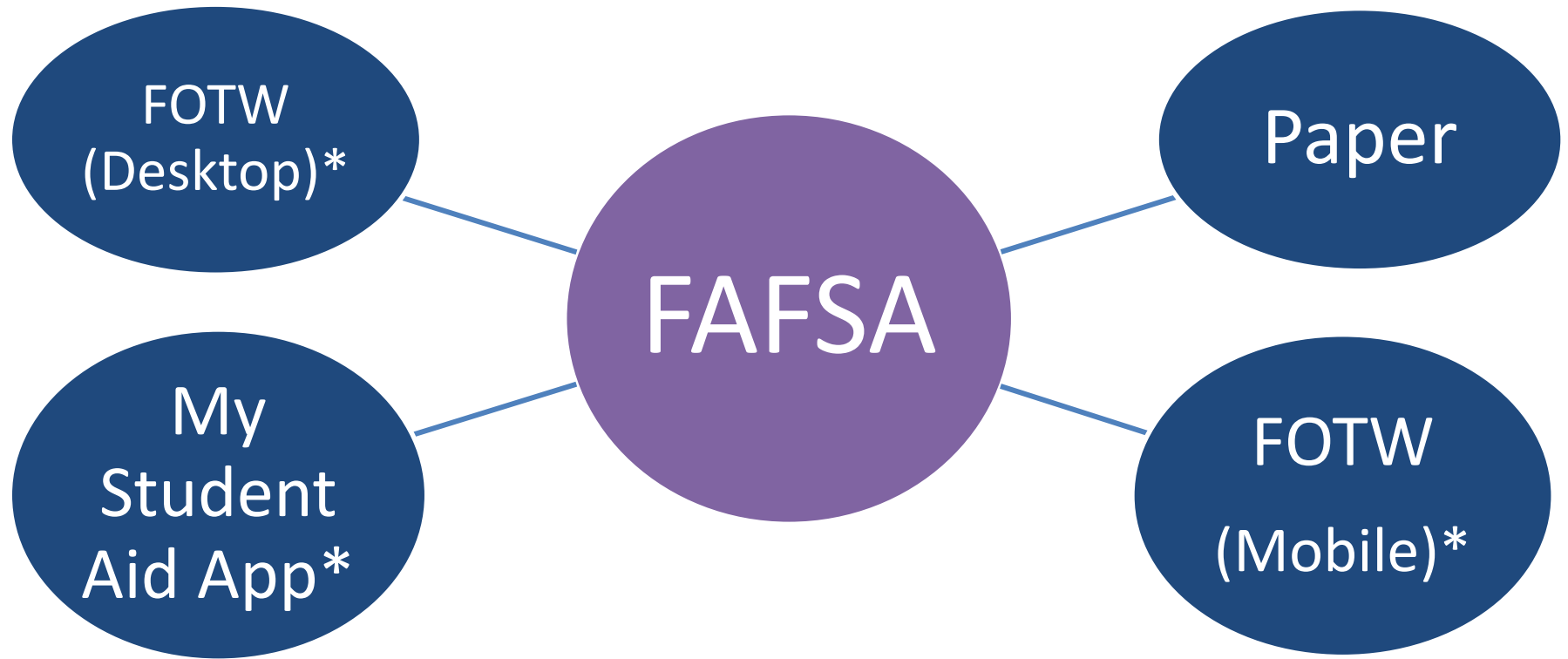
Student contribution

Parent contribution  
*(for dependent students)*

# Sources of Financial Aid



# MULTIPLE WAYS TO COMPLETE FAFSA



\*IRS DRT Can Be Used

# FAFSA on the Web (FOTW)

- Built-in edits to prevent costly errors
- Skip-logic allows student and/or parent to skip unnecessary questions
- Option to use Internal Revenue Service (IRS) Data Retrieval Tool to import tax data
- More timely submission process
- Detailed instructions
- Simplified process in future years

# Federal Student Aid ID

<https://fsaid.ed.gov>

- The FSA ID is the electronic signature for the FAFSA
- Used by students and parents throughout financial aid process, including subsequent school years
  - FAFSA Corrections
  - FAFSA Renewal
  - Student Loan Promissory Note Signatures
- Only the owner should create an FSA ID
- Each student must have their own FSA ID
- One parent must have their own FSA ID



# FSA ID

Federal Student Aid    UNDERSTAND ID    APPLY FOR AID    COMPLETE AND PROCESS

## Create an Account (FSA ID)



Whether you're a student, parent, or borrower, you'll need to create your own account to complete federal student aid tasks.

### What You Can Use Your Account For

- Filling out the Free Application for Federal Student Aid (FAFSA®) form
- Signing your Master Promissory Note (MPN)
- Applying for repayment plans
- Completing loan counseling
- Using the Public Service Loan Forgiveness (PSLF) tool

### Items Needed to Create an Account

- Social Security number
- Your own mobile phone number and/or email address

Get Started

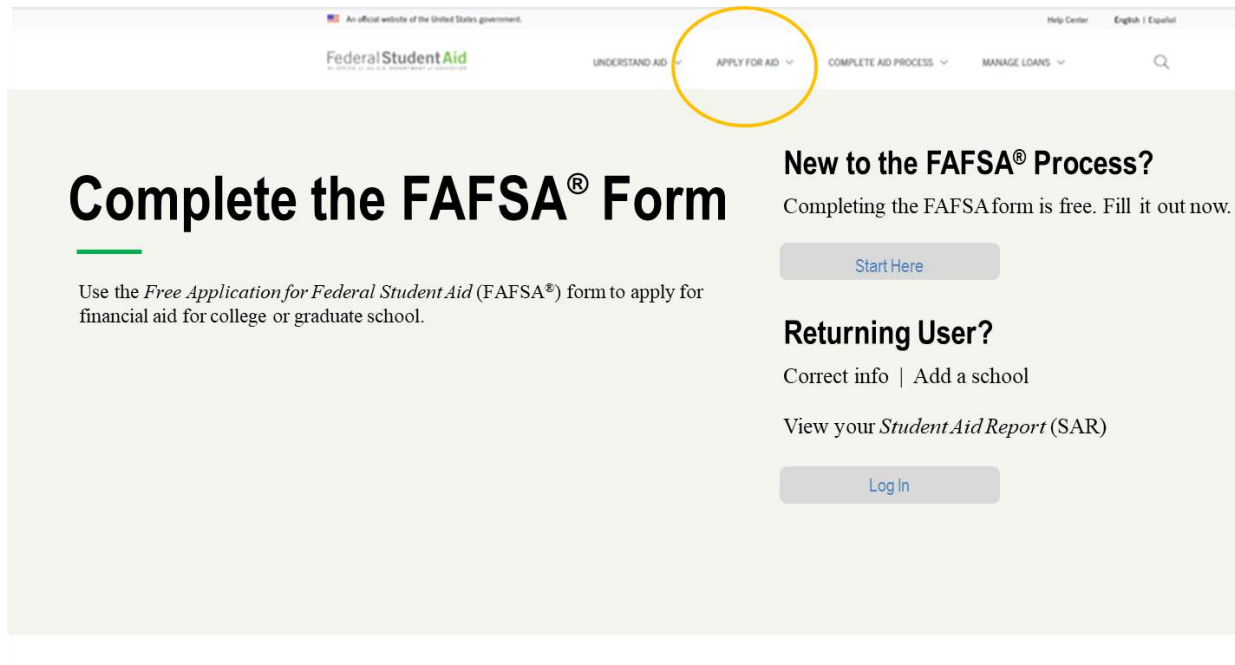
or

Log In

- Name
- Social Security Number
- Date of Birth
- Email address
  - Not High School Email
  - May only use an email one time
- Mobile Phone Number
  - May only use a mobile number one time

# FAFSA on the Web (FOTW)

## FAFSA.GOV



The screenshot shows the FAFSA.gov website interface. At the top, there is a navigation bar with the text "An official website of the United States government." and "Federal Student Aid" logo. The navigation menu includes "UNDERSTAND AID", "APPLY FOR AID" (circled in yellow), "COMPLETE AID PROCESS", and "MANAGE LOANS". Below the navigation bar, the main content area features a large heading "Complete the FAFSA® Form" with a green underline. Below this heading, there is a paragraph: "Use the *Free Application for Federal Student Aid* (FAFSA®) form to apply for financial aid for college or graduate school." To the right of this text, there are two sections: "New to the FAFSA® Process?" with a "Start Here" button, and "Returning User?" with "Correct info | Add a school" and "View your *Student Aid Report* (SAR)" text, and a "Log In" button.

- Begin with “Start Here”
- Once student record is established you will Log In each time

# FAFSA on the Web Login

[Home](#) [Help](#)

## Login

**Log in to the FAFSA**

Only students may use their FSA ID to log in. Parents and others can start a FAFSA for a student by entering the student's identifiers. Parents and others can also work on a FAFSA form or correction the student started using the Save Key that the student made. [Help for parents.](#)

Form Approved  
OMB No. 1845-0001  
App. Exp. 12/31/2021

I am the student **OR**  I am a parent, preparer, or student from a Freely Associated State

**NEXT** ➔

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# FAFSA/Award Year

Get Started

**STUDENT INFORMATION**

Welcome, first last!

Fill out your FAFSA form!  
To receive federal student financial aid, you need to fill out a FAFSA every school year. Let's get started.

For which school year are you applying for financial aid?

If you are applying for a summer session, or just don't know which application to complete, check with the college you are planning to attend.  
[Which school year should I choose?](#)

START 2021-2022 FAFSA OR START 2020-2021 FAFSA

- Until October 1 the only FAFSA year available is 2020-2021
- Seniors in High School now will file the 2021-2022 FAFSA, available on October 1, 2020
- Two years will be displayed on October 1, be sure to select:

**2021-2022**



## MISTAKES TO AVOID WHEN FILING THE FAFSA

- Filing the Wrong FASFA year
- Failing to use student's legal name
- Missing financial aid deadlines
- Transposing digits or inserting extra digits
- Using incorrect Social Security Numbers/Date of Birth
- Submitting wrong parent's financial information/not including step-parent
- Incorrectly reporting Household size/number of household members in college
- What to include for investment/net worth

# Selective Service Question



Student Selective Service

Student Demographics | School Selection | Dependency Status | Parent Demographics | Parent Financials | Student Financials | Sign & Submit | Confirmation

**STUDENT INFORMATION**

Are you male or female? ?

Male  Female

i Most male citizens and male immigrants must register with the Selective Service System to receive federal student aid.

Are you registered with the Selective Service System? ?

Yes  No

Do you want us to register you with the Selective Service System? ?

Yes  No

PREVIOUS NEXT

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- Most males (18-25) are required to be registered with selective service for Federal Aid Eligibility
  - **If 17 at time of FAFSA completion:**
    - Register at [www.sss.gov](http://www.sss.gov) on 18<sup>th</sup> birthday OR
    - Select “YES” (FSA will register student within 30 days of b-day)
  - **If 18 at completion and NOT registered:**
    - Select “YES” OR
    - Register at [www.sss.gov](http://www.sss.gov)
  - **If 18 at completion and already REGISTERED with SS:**
    - Select “YES” to already registered

# Dependency Status Determination

- Answer **“NO”** to all questions, student is dependent and **must** provide parent information
- Answer **“YES”** to any one question, student is independent and does not provide parent information

**Student Age/Marital Status/Degree Confirmation**

Student Demographics | School Selection | **Dependency Status** | Parent Demographics | Financial Information | Sign & Submit | Confirmation

**STUDENT INFORMATION**

Because the FAFSA belongs to the student, "you" and "your" always (unless otherwise noted) refer to the student.

Were you born before January 1, 1990?  
 Yes  No

As of today, are you married?  
 Yes  No

At the beginning of the 2019-2020 school year, will you be working on a master's or doctorate program (MA, MBA, MD, JD, PhD, EdD, or graduate certificate, etc.)?  
 Yes  No

**Does Student Have Dependents?**

Student Demographics | School Selection | **Dependency Status** | Parent Demographics | Parent Financials | Student Financials | Sign & Submit | Confirmation

**STUDENT INFORMATION**

Do you now have or will you have children who will receive more than half of their support from you between July 1, 2021 and June 30, 2022?  
 Yes  No

Do you have dependents (other than your children or spouse) who live with you and who receive more than half of their support from you, now and through June 30, 2022?  
 Yes  No

PREVIOUS NEXT

The Last Updated Study: September 18, 2020  
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# Dependency Status Determination

**Student Additional Dependency Questions**

Student Demographics   School Selection   **Dependency Status**   Parent Demographics   Financial Information   Sign & Submit   Confirmation

**STUDENT INFORMATION**

Answer the following questions to determine if you are required to provide information about your parents on your FAFSA. Check all that apply or check **None of the above**. ?

- Are you currently serving on active duty in the U.S. Armed Forces for purposes other than training?
- Are you a veteran of the U.S. Armed Forces?
- At any time since you turned age 13, were both your parents deceased, were you in foster care, or were you a dependent or ward of the court?
- As determined by a court in your state of legal residence, are you or were you an emancipated minor?
- Does someone other than your parent or stepparent have legal guardianship of you, as determined by a court in your state of legal residence?
- None of the above**

[PREVIOUS](#)   [NEXT](#)



# Homeless/at Risk For Homelessness

The screenshot shows a progress bar at the top with seven steps: Student Demographics, School Selection, Dependency Status, Parent Demographics, Parent Financials, Student Financials, and Sign & Submit. The first two steps are marked with green checkmarks, and the third step, 'Dependency Status', is marked with a blue pencil icon. Below the progress bar, the 'STUDENT INFORMATION' section contains the question: 'On or after July 1, 2020, were you homeless or were you self-supporting and at risk of being homeless?'. There are two radio buttons: 'Yes' (selected) and 'No'. At the bottom right, there are 'PREVIOUS' and 'NEXT' buttons.

If applicant falls in this category, they will skip parental information and be considered Independent.

The screenshot shows the same progress bar as the previous form. The 'STUDENT INFORMATION' section contains the question: 'At any time on or after July 1, 2020, did you receive a determination from any of the entities listed below that you were an unaccompanied youth who was homeless, or were self-supporting and at risk of being homeless? Check all that apply, or check None of the above.' Below the question are four checkboxes: 'Your high school or school district homeless liaison' (checked), 'The director of an emergency shelter or transitional housing program funded by the U.S. Department of Housing and Urban Development', 'The director of a runaway or homeless youth basic center or transitional living program', and 'None of the above'. At the bottom right, there are 'PREVIOUS' and 'NEXT' buttons.

# Student is determined to be Dependent but has Special Circumstances

### Dependent Student

Student Demographics School Selection Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

**STUDENT INFORMATION**

Based on your answers to the dependency status questions, you are considered a dependent student. This means you must provide [parental information](#). Select "I will provide information about my parent(s)" and click **Next** to continue filling out your FAFSA.

If you have a special circumstance and are unable to provide parental information, under very limited circumstances, you may be able to submit your FAFSA without parental information. Select "I am unable to provide information about my parent(s)" and click **Next** to get additional information.

I will provide information about my parent(s)

I am unable to provide information about my parent(s)

[PREVIOUS](#) [NEXT](#)

### Special Circumstances Qualifications

Student Demographics School Selection Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

**STUDENT INFORMATION**

You may still be eligible for some type of federal student aid without providing parent information. **Please read through the following options carefully.**

**Special Circumstances Option**

You must contact the financial aid administrator at the college you plan to attend if you believe that you have a special circumstance that should be considered in determining your eligibility for federal student aid. However, not all situations are considered a special circumstance. For example, the following situations would not be considered as a special circumstance on their own:

- You do not live with your parents.
- Your parents don't provide you with financial support.
- Your parents refuse to contribute to your college expenses.
- Your parents don't claim you as a dependent on their income tax return.
- Your parents do not want to provide their information on your FAFSA.

**Unsubsidized Loan Option**

If you do not meet a requirement for a special circumstance and still choose to continue your application without providing parent information, you will only be considered for an Unsubsidized Loan. To request consideration for an Unsubsidized Loan, you must contact the financial aid administrator at the college you plan to attend.

Choose the appropriate option below based on your circumstances.

I will provide information about my parent(s)

I have a special circumstance and am unable to provide information about my parent(s)

I do not have a special circumstance, and am submitting my FAFSA without parental information to apply for an unsubsidized loan only.

[PREVIOUS](#) [NEXT](#)

# Dependency Special Circumstances

## Examples of Special Circumstances

- Both parents are incarcerated
- Student left home due to an abusive environment
- Student is estranged from both parents
- Student does not know where parents are and are unable to contact them

## Not a Special Circumstance

- Student does not live with parents
- Parents do not provide student financial support
- Parents refuse to contribute to college expenses
- Parents do not claim student as a dependent on tax return
- Parent refuses to complete the FAFSA

# Dependency Special Circumstances

- A dependent student with special circumstances may submit the FAFSA without parental information.
- The student should follow-up with the financial aid office at the college(s) they have applied to explain and document their circumstances.
- If the college finds the circumstance and documentation acceptable, they will update the FAFSA to override the student status to Independent.

# Student is determined to be Dependent

## Dependent Student

Student Demographics ✓ School Selection ✓ Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

### STUDENT INFORMATION

Based on your answers to the dependency status questions, **you are considered a dependent student. This means you must provide [parental information](#).** Select "I will provide information about my parent(s)" and click **Next** to continue filling out your FAFSA.

If you have a special circumstance and are unable to provide parental information, under very limited circumstances, you may be able to submit your FAFSA without parental information. Select "I am unable to provide information about my parent(s)" and click **Next** to get additional information.

I will provide information about my parent(s)

I am unable to provide information about my parent(s)

PREVIOUS NEXT

# WHO is the Parent for the FAFSA?

- Biological or Adoptive Parent(s)
  - If not married BUT living together report BOTH parents
- If parents are divorced:
  - Provide information for the parent you lived with most during the last 12 months
  - If you did not live with 1 parent more than the other, the parent who provided the most financial support during the last 12 months or most recent year you received support
- Include Step-parent information
  - Regardless of any ‘agreements’

# Parent Information

## Information for Parent #1

Personal Information for Parent

Student Demographics School Selection Demographics Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

**PARENT INFORMATION**

Enter information for your first parent (father/mother/stepparent)

Parent's Social Security Number  
350-23-2222

Parent's last name  
last

Parent's first initial  
f

Parent's date of birth  
06/06/1960

Your parent's e-mail address  
parent@gmail.com

Re-enter your parent's e-mail address  
parent@gmail.com

PREVIOUS NEXT

## Information for "Other Parent"

Personal Information for Other Parent

Student Demographics School Selection Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

**PARENT INFORMATION**

Enter information for your other parent (father/mother/stepparent)

Parent's Social Security Number  
350-33-3333

Parent's last name  
last

Parent's first initial  
f

Parent's date of birth  
06/06/1960

# Household Information

Parent Household Info

Student Demographics ✓ School Selection ✓ Dependency Status ✓ Parent Demographics ✗ Parent Financials Student Financials Sign & Submit Confirmation

### PARENT INFORMATION

#### Household Size

Your parents

Yourself, even if you do not live with your parents

Your parent's other children (even if they do not live with your parents) if:

- a. Your parents will provide more than half of their support from July 1, 2021 through June 30, 2022 or
- b. These children can answer "No" to every [Dependency Status question on the FAFSA](#)

Other people if:

- a. they now live with your parents.
- b. your parents provide more than half of their support, and
- c. your parents will continue to provide more than half of their support from July 1, 2021 through June 30, 2022

Your parents' number of family members in 2021-2022 (household size)

#### Number In College

How many people in your parents' household (as reported above) will be college students between July 1, 2021 and June 30, 2022? Do not include your parents.



# IRS Data Retrieval Tool (DRT)

- Allows for certain tax return information to be transferred from the IRS database
- Participation is voluntary and student/parent chooses whether to transfer data to FOTW
- IRS will authenticate taxpayer's identity
- If tax record is found, IRS transfers information to populate the FAFSA
- Reduces documents requested by financial aid office
- Certain tax filers cannot use the DRT

# IRS Data Retrieval Tool

## Certain tax filers cannot use the IRS Data Retrieval Tool

Did not indicate on FAFSA a tax return was completed

Marriage date is January 2020, or later

First three digits of the SSN are 666

Filed a non-U.S. tax return

Married and filed as head of household, or filed separate returns

Neither married parent entered a valid SSN

Non-married parent or both married parents entered all zeroes for the SSN

# Eligible for IRS DRT

The screenshot shows a progress bar with steps: Student Demographics, School Selection, Dependency Status, Parent Demographics, Parent Financials, Student Financials, Sign & Submit, and Confirmation. The 'Parent Financials' step is currently active. Below the progress bar is a section titled 'PARENT INFORMATION' with the following text:

**Applying is faster and easier with the IRS DRT!**  
Based on your responses, we recommend that you, the mother, transfer your information from the IRS into this FAFSA. The [IRS Data Retrieval Tool \(DRT\)](#) allows users to link to the IRS Web site and securely transfer original IRS tax return information into their FAFSA.

**For your protection, your tax return information will not display on the IRS Web site or on the FAFSA.**  
If you use the IRS DRT, you may not have to provide additional IRS documentation later to qualify for federal student aid.

[LINK TO IRS](#)

The screenshot shows the IRS website interface for '2019 Federal Income Tax Information'. It includes the IRS logo, navigation links, and a detailed explanation of the DRT process. The page is titled '2019 Federal Income Tax Information' and includes the following text:

Based on the information you provided, the Internal Revenue Service (IRS) located your recent tax return. With your permission, the IRS will securely transfer your tax information to the U.S. Department of Education (ED) to populate any applicable FAFSA questions.

For your protection, the IRS will not display your tax information and will neither accept any tax information transferred using the IRS DRT, therefore, ED is unable to display your tax information on your FAFSA form.

The data extracted from your tax return is listed in the items listed below, as you reported to the IRS:

Tax Year	Type of Return Filed	Adjusted Number of IRA Distributions & Rollovers/Annuities
Married	Adjusted Gross Income	Unemployment Income
Social Security Number	Income Earned from Work	IRA Distributions and Payments
Filing Status	Income Tax	Status of Spouse/Partner's Income
IRS Extensions	Education Credits	Schedule E Distribution

Refer to your tax records if you have a question about the values you reported.

**Transfer My Tax Information into the FAFSA Form**

The tax information provided to help you fill out portions of the questions on the appropriate FAFSA questions. After the FAFSA questions are populated, your IRS session will end, and you will return to your FAFSA form. Check the box if you are choosing to transfer your information.

[TRANSFER FROM](#)

**Do Not Transfer My Tax Information and Return to the FAFSA Form**

By clicking the 'Do Not Transfer' button, you are choosing not to transfer your tax information electronically. Your IRS session will end, and you will return to your FAFSA form.

[DO NOT TRANSFER](#)

# Net worth of investments (As of 'today')

- Cash, Savings, and Checking
- Investments/Business/Farm Value
  - Current/market value minus debt = Net Worth
  - Real estate (not home you live in), trust funds, money market and mutual funds, CD's, stocks, bonds, commodities
  - Education benefits/savings accounts (Coverdell, 529, refund value of prepaid tuition plans)
    - Asset of the parent not student
    - **Must** include value of **ALL** accounts owned by parent

# Assets **NOT** included on the FAFSA

- Value of your primary residence
- Value of Life Insurance
- Traditional Retirement Plans
- Cash, Savings, Checking already reported
- Business or farm with 100 or fewer full-time or full-time equivalent employees
- Family Farm you live on and operate

# School Selection

College Search Results

Student Demographics **School Selection** Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

**STUDENT INFORMATION**

**i** You can add up to 10 colleges to your FAFSA.

All of the information you include on your FAFSA, with the exception of the list of colleges, will be sent to each of the colleges you list. In addition, all of your FAFSA information, including the list of colleges, will be sent to your state grant agency.

**i** To select schools from the Search Results, click the checkbox to the left of each school you'd like to add to your FAFSA, then click **Next** or **Add More Schools** to continue.

Search Results: 1 to 1 of 1.

Sort By: Best Match

<input type="checkbox"/>	School Name: <a href="#">University Of Iowa</a> City: Iowa City State: IA Federal School Code: 001892
--------------------------	--

1

ADD MORE SCHOOLS

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# Housing Plans

Selected Colleges and Housing Plans

Student Demographics **School Selection** Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

**STUDENT INFORMATION**

For each school listed, select the appropriate housing plan from the dropdown list.

School Name: University Of Iowa  
Federal School Code: 001892

Housing Plans  
On Campus

VIEW COLLEGE INFO

ADD MORE SCHOOLS PREVIOUS NEXT

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# Sign

## Other options to sign and submit

✓ Print signature page OR

✓ Submit without signatures

✓ “View or Print your FAFSA information

The image shows two screenshots of the FAFSA Signature Status page. The top screenshot displays the progress bar with steps: Student Demographics, School Selection, Dependency Status, Parent Demographics, Financial Information, Sign & Submit, and Confirmation. The 'Sign & Submit' step is active. A message box states: "Both you and a parent need to sign your FAFSA. Only sign for yourself. If you and your parent are not together, one of you can sign, save the application and then exit. Give the 'save key' to the other person who can log in with it and sign and submit the FAFSA. Be sure not to mix up your and your parent's FSA IDs when signing." Below this are two boxes: "Student Signature Needed" and "Parent Signature Needed", both with a status of "Unsigned" and a "PROVIDE SIGNATURE" button. A "PREVIOUS" button is at the bottom right.

The bottom screenshot shows the "Student Signature for" section with a student's information: Social Security Number: XXX-XX-XXXX, Last Name: ROSSMONT, Date of Birth: 01/01/2000. Below this is a form titled "What is your (the student's) FSA ID?" with instructions: "Do not enter the FSA ID if you are not the student." The form includes fields for "FSA ID Username or Verified Email Address", "FSA ID Password", and "Parent Password". A "SIGN THE FAFSA" button is at the bottom. Navigation buttons at the bottom include "OTHER OPTIONS TO SIGN AND SUBMIT", "SIGNATURE STATUS", and "NEXT".



# Submit

## Signature Status

Student Demographics    School Selection    Dependency Status    Parent Demographics    Financial Information    **Sign & Submit**    Confirmation

**i** You have provided all necessary signatures. Click **Submit My FAFSA Now** to submit your FAFSA.

<b>Student Signature Complete</b> Social Security Number: XXX-XX-1140 Last Name: AUTUMNALE Date of Birth: 01/25/1999 Signature Status: Signed Electronically	<b>Parent Signature Complete</b> Social Security Number: XXX-XX-0595 Last Name: Shadbush Date of Birth: 07/30/1987 Signature Status: Signed Electronically
--	--

[PREVIOUS](#)    **SUBMIT MY FAFSA NOW**    [NEXT](#)



# Confirmation Page

Includes -

- ✓ Confirmation Number
- ✓ EFC estimate
- ✓ Pell Grant and Direct Loan estimates
- ✓ Option for parents to transfer info to an application for a sibling

2021-2022 Confirmation Page

**Congratulations, First!**  
Your FAFSA was successfully submitted to Federal Student Aid.

Confirmation Number: F 00600669903 07/13/2020 16:30:10  
Data Release Number (DRN): 2866

**What Happens Next**

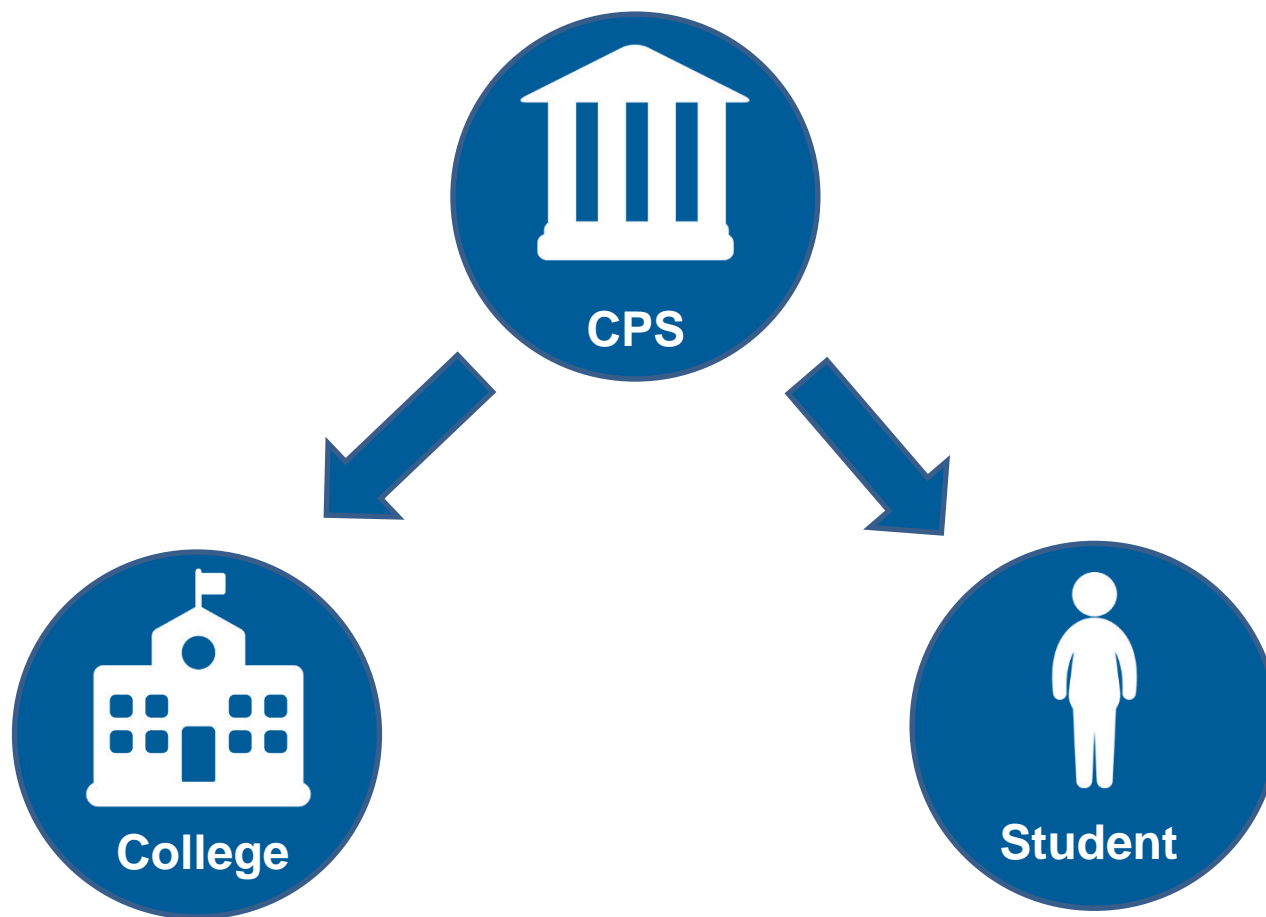
- In 7-10 business days, we will mail you a Student Aid Report (SAR) notifying you that your FAFSA was processed.
- Your FAFSA information will be made available to your school(s), and they will use it to determine the aid you may be eligible to receive.
- Your school(s) will contact you if they need more information or when they are ready to discuss your financial aid award.
- If you have questions about your financial aid package, contact your school(s).

PRINT THIS PAGE

Start your state application to apply for Iowa state-based financial aid.

**Does your brother or sister need to complete a FAFSA?**  
If so, you can transfer your parents' information into a new FAFSA for your brother or sister to save time. Your parents will have to provide a signature again, but that's all.

# FAFSA Processing Results



# Making Corrections

- Corrections to FAFSA data may be made on FAFSA on the Web
  - Add more schools
  - Correct any mistakes (school may ask you to document)
  - Do not UPDATE data such as assets/savings
- Corrections may be made by submitting documentation to the financial aid office

# Processing Results

My FAFSA - 2021-2022

**STUDENT INFORMATION**

Welcome, first last!

2021-2022    2020-2021

**Current Application Status: Processed Successfully**  
Congratulations, your FAFSA was successfully processed.

**What Happens Next**

- Your FAFSA information was made available to the school(s) you listed on your application.
- Your school(s) will use your FAFSA information to determine the aid you may receive.
- Your school(s) will contact you if they need more information on your application or award.
- If you have questions about your financial aid package, contact your school's financial aid office.

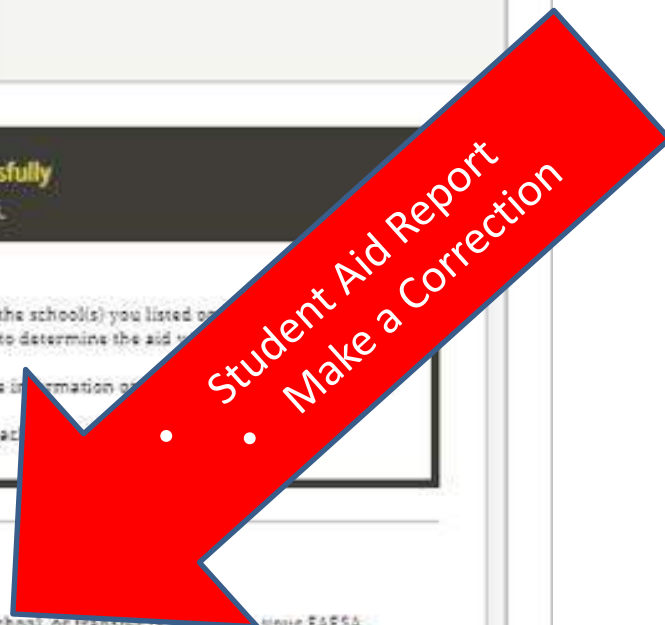
You can also:

- [View or Print your Student Aid Report \(SAR\)](#)
- [Make FAFSA Corrections](#) to make a change, add a school, or transfer the school on your FAFSA.
- [Create a shareable file with some of your student information using MyStudentData Download.](#)

**Transaction History**

Original Application

- Submitted: 10/01/2020
- Processed: 01/01/2021



# Special Circumstances

Unusual uncovered  
medical/dental  
expenses

Loss of Child  
Support

Extraordinary  
dependent care

Parent or  
spouse  
death

Loss of  
employment

Divorce

Student  
cannot obtain  
parental  
information



# Special Circumstances

- Conditions exist that cannot be documented with the FAFSA
- Send written explanation and documentation to your college's financial aid office
- College will review and request additional information if necessary
- Decisions are final and cannot be appealed to U.S. Department of Education

# Financial Aid Office reviews FAFSA

- **May request additional information**
  - Verification of Income
  - Household size/Number in college
- **Determines Financial Aid Award Offer**
  - Usually emailed
  - Amount of Aid awarded from each program
  - How and When aid is disbursed
  - Terms and Conditions of student's award



# College Communications with the student

- Most colleges/universities use a **school portal**; an online resource that students can access to register for classes, view financial aid and billing.
- Most colleges/universities use a **school assigned email** account that students are required to activate and check regularly. Schools will begin to communicate with the student primarily through this email account.

# College Communications with the student

- Once a student enrolls in college, their college record (academics and finances) become protected under FERPA and students would need to give parent/guardian permission to access this information if they choose.

EXAMPLE Below:

[Student Information Release](#)

[View Audit](#)

Designee Information				Find	First	1 of 1	Last
<b>Person/Org</b> Person							
<b>First Name</b>	<b>Last Name</b>	<b>Access Code</b>	<a href="#">What is This?</a>				
<b>Phone</b>	<b>Email</b>	<b>Relationship</b>					
<b>Notes</b>							
<div style="border: 1px solid black; height: 40px;"></div>							
<input type="checkbox"/>	<b>Academic Information Release</b>	<a href="#">More Information</a>					
<input type="checkbox"/>	<b>Account Information Release</b>	<a href="#">More Information</a>					
<input type="checkbox"/>	<b>Financial Aid Information Release</b>	<a href="#">More Information</a>					

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